

The Summerland Golf Society

Highlights of August 29, 2016 Board of Directors Meeting

The 2015 membership survey results were reviewed and identified that action had been initiated on the highest priority concerns identified. Members will be reminded of the availability and location of "Monthly BOD Highlights".

The current "Member Owned Cart Program" Terms and Conditions were discussed, as was the rationale and criteria that initiated this Program. Further analysis of the Program will be undertaken by the Finance Committee and reported to the BOD.

A member "Credit Policy" has been established and implemented for both F&B as well as Golf Shop purchases. Member purchases and billings that will be available "on-line" on a monthly basis in Chronogolf commencing in September. Members will be encouraged to keep their accounts current on a go forward basis.

A follow-up discussion will be held with the District regarding the condition of Canyonview Road and damage to the third green on our course. The General Manager will provide an update at the September BOD meeting.

The issue of "Serving it Right" was discussed as a potential area of concern and risk for the Society. There have been no reported concerns or issues identified for the month of August. This subject will continue to be monitored by the General Manager and discussed at monthly BOD meetings.

August and September are busy tournament months. Club events have continued to receive excellent participation from both members and guests.

The Finance Committee provided an overview of results for the month of July and YTD 2016. Monthly results are tracking favourable to budget and better than 2015 YTD.

The Mini-Audit process reviews have all been completed with the exception of Receivables. This Mini-Audit is dependent on a programming interface between Quickbooks and Chronogolf. An update will be provided to the BOD at the September meeting on Receivables availability.